



# Platinum Fabric Care Program



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## WHAT DOES IT COVER?

### YES

- Coffee and Tea
- Milk and Juice
- Urine, Blood and Vomit
- Red Wine and Colas
- Ketchup and Chocolate

### YES

- Ice Cream
- Oil and Grease
- Ballpoint Pen Ink
- Lipstick and Crayon
- Various Food Spills

#### ULTRA-VIOLET ABSORBER

Our unique UV Absorber additive helps retard colour loss due to fabric degeneration. MagiSeal acts as a deterrent against fabric yellowing and fading. Whenever possible place furniture away from harsh, direct sunlight.

#### MOLD AND MILDEW

Magi Seal has added a preservative which has an effect on the fungus micro-organisms in contact, reducing the presence of fungus population for an indeterminate amount of time.



## General Terms and Conditions of Leon's Platinum Fabric Care Program

#### OBLIGATIONS OF MAGI SEAL:

In the event furnishings that have been professionally treated with Magi Seal<sup>®</sup> Fabric Protection and covered under this Service Plan, become stained by common household foods and beverages, ballpoint pen ink, lipstick or crayon, or human and pet bodily fluids, (see exclusions below), during normal residential use, within **60 months** of date of delivery, Magi Seal agrees to provide the following services with respect to the stained area of the fabric as follows:

- During normal business hours, Magi Seal will provide free professional stain removal advice by telephone (call: 1-800-388-2640); and may, at its option, deliver cleaning solution to the owner to aid in stain removal;
- If stain persists, Magi Seal will arrange to have the item(s) serviced at the owner's location by a professional technician at no additional charge to the owner;
- If the technician determines stain removal must be made away from the owner's location, the item(s) will be removed, cleaned and returned at no additional charge to the owner;
- If the technician cannot remove the stain, Magi Seal will repair or replace the fabric, the furnishing casing(s) and/or loose-back cushions, subject to the availability of such fabric and/or replacement items;
- If replacement fabric, casing or loose-back cushion is not available, Magi Seal agrees to exchange the furnishing with a similar item of equal or lesser value of the original purchase price. Owner shall provide Magi Seal with sales receipt or proof of purchase for the original furnishing;
- If a replacement is made, and there is an unreasonable difference in dye-lot, Magi Seal will exchange the entire suite covered by this Service Plan (all pieces if necessary) with similar items of equal or lesser value of the original purchase price. Owner shall provide Magi Seal with sales receipt or proof of purchase for the original furnishing.

#### REGISTRATION AND ELIGIBILITY:

- To be eligible for service, the Magi Seal Fabric Care Service Plan requires registration with Magi Seal. (See your Leon's Dealer for details.) Service Plans are non-renewable beyond the registered coverage period and are limited to the furnishing's original owner.

#### TO OBTAIN MAGI SEAL SERVICE:

Claims for service must be reported to Magi Seal within **14 days** of the occurrence of the accidental stain or accidental damage to the furnishing covered under this Service Plan. Claims will only be considered by Magi Seal, subject to the following:

- Furnishings are delivered to the owner soil free and without stains, flaws, tears, rips, scratches or any other damage;
- Cleaning of stained area or repair of furnishing only as directed by Magi Seal;

- Owner has maintained the furnishing(s) in accordance with the manufacturer's guidelines.

#### EXCLUSIONS:

Claims will not be accepted by Magi Seal under any of the following circumstances where stains or damage are caused by:

- Failure to comply with the manufacturer's instructions for cleaning and use;
- Wilful abuse or misuse of the covered product;
- Normal soiling, wear and tear;
- Buildup of perspiration and body or hair oils;
- Fading, soiling or damage caused by animals (other than bodily fluids);
- Paint, bleach, permanent dyes, corrosives, gum, X coded fabrics and non-colorfast fabrics;
- Item(s) sold in an "as-is" condition;
- Repairs/cleaning carried out by anyone other than authorized agents of Magi Seal;
- Natural characteristics that cause appearance variations;
- Furnishings in transit, storage, commercial use in public areas or rental;
- Acts of God, fraud, intentional acts, war or hostilities of any kind if arising from illegal activity;
- Anything not specifically included as covered by the Service Plan;
- Damage covered by any insurance program.

#### NOTE TO OWNER:

This Service Plan is provided by Magi Seal Corporation on behalf of Leon's Furniture Limited. All claims and/or inquiries must be submitted directly to Magi Seal Corporation.

**This agreement is not renewable or transferable. The owner shall reasonably cooperate with Magi Seal in its efforts to perform its obligations under this agreement. Any provision contained herein which is found to be contrary to any state, provincial or local law shall be deemed null and void; however, the remaining provisions shall continue in full force and effect. By registering, or authorizing the dealer or service provider to register this agreement with Magi Seal, owner agrees that the obligations provided in this agreement shall constitute the full and only remedies for any failure of the Magi Seal product or service to function as warranted. In no event shall owner have any other remedy at law or equity for any direct or indirect consequences of the failure of the Magi Seal product or service to perform.**

Magi Seal Corporation - London, Canada

Toll Free: 1-800-388-2640